

# Enterprise Screen Governance Blueprint

## 1. Screen Risk Classification Framework

Purpose: Standardize how screens are evaluated based on exposure, impact, and regulatory requirements.

Risk Scoring Matrix

Classification Dimension	Score 0	Score 1	Score 2
Audience Exposure	Internal Only	Semi-Public	Fully Public / External
Harm Impact	Operational Disruption	Brand / Reputation	Legal / Safety / Regulatory
Regulatory Burden	None	Internal Policy	Legally Mandated

## 2. Governance KPI Dashboard

Purpose: Measure governance effectiveness and operational control.

KPI	Target Benchmark
Approval SLA Adherence	≥95% per track per month
Shadow Publishing Incidents	Zero tolerance (Critical/Regulated)
Override Revert Success	100% auto-revert success
Risk Classification Coverage	100% before go-live
Time-to-Remove Noncompliant Content	Critical <1h, High <4h, Low <24h
Proof-of-Play Audit Response Time	<24 hours

## 3. Approval Workflow Blueprint

Purpose: Define how content is reviewed and published based on risk level.

### Workflow Steps

1. Classify all screens using the 3-dimension scoring framework
2. Define content types per screen class
3. Map content types to approval tracks (Auto, Single-Step, Parallel)
4. Define conditional routing rules
5. Set SLA targets per track
6. Implement routing enforcement in CMS
7. Pilot regionally before full rollout
8. Measure SLA adherence and shadow publishing frequency

## 4. Governance RACI Matrix

Purpose: Define ownership and accountability across teams.

Function	Corporate	Regional	Location
Brand Standards	R	C	I
Campaign Publishing	A	R	C
Operational Updates	I	C	R
Emergency Override	A	R	C
Compliance Audit	A	C	I

Legend: A = Accountable | R = Responsible | C = Consulted | I = Informed

# 5. Governance Maturity Scorecard

Purpose: Assess governance capability and identify gaps.

## Scoring Questions (0–2 each)

- Are all users authenticated via SSO?
- Are roles derived from directory groups?
- Are all screens classified by risk?
- Do you track governance KPIs monthly?
- Can you generate proof-of-play within 24 hours?

## Score Interpretation

Score Range	Maturity Level
0 – 6	Ad Hoc / Reactive
7 – 12	Defined
13 – 18	Governed
19 – 20	Optimized

# Need Help?

BlinkSigns helps enterprises design, implement, and scale governance frameworks for digital signage networks, from risk classification to workflow automation and compliance controls.

Contact: [sales@blinksigns.com](mailto:sales@blinksigns.com) | [+1 \(877\) 433-4466](tel:+18774334466)

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this blueprint is a general framework. Governance requirements may vary based on your organization, regulatory environment, and operational scale.