12 ADA Signage Compliance Mistakes to Avoid

Prevent Costly Fines, Failed Inspections, and Legal Exposure (A BlinkSigns Compliance Resource)

Use this quick-reference guide to audit your signage program before it becomes a legal issue.

| # | Mistake | Why It Matters | BlinkSigns Prevention Method |
|---|---------------------------------------|---|--|
| 1 | Incorrect Mounting Height | Violates ADA 703.4.1; makes tactile text unreachable. | Laser-level placement verified to tactile baseline (48–60" AFF). |
| 2 | Mounting Signs on Doors | Unsafe for users; fails latch-side requirement. | Always on latch-side wall with 18"×18" clear floor space. |
| 3 | Missing or Incorrect Braille | Grade 2 Braille is legally required for tactile signs. | Verified Grade 2 Braille on all photopolymer production. |
| 4 | Lowercase or Mixed-Case Letters | Reduces tactile readability; only uppercase is compliant. | Uppercase tactile text with visual subtext for branding. |
| 5 | Low Contrast / Glare Issues | Violates ADA 703.5; reduces readability for low-vision users. | 4.5:1 contrast ratio + matte non-glare finish. |
| 6 | Decorative Fonts | Non-legible under ADA 703.2. | Use sans-serif fonts (Helvetica, Arial, Futura). |
| 7 | Glossy Finishes | Fails non-glare requirement under ADA 703.5.2. | Matte UV coating under 10 GU reflectivity. |
| 8 | Wrong Tactile Height or Depth | Less than 1/32" raised characters = noncompliant. | Laser depth verification to ±0.005" precision. |
| 9 | Improper Pictogram Field | Field smaller than 6" or mixed with text violates ADA 703.6. | Dedicated pictogram field with separate Braille/text zone. |



| 10 | Obstructed Sign Locations | Signs hidden by furniture or fixtures = inspection fail. | Field mapping and pre-install red-flag reviews. |
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| 11 | Missing Required Sign Types | Section 216 mandates permanent room, exit, and elevator IDs. | Full scoping audit with photo-verified inventory. |
| 12 | Ignoring State-Specific Rules | California, Texas, NY add stricter overlays. | Cross-check with CBC, TAS, NYHRL before production. |

How to Use This Checklist

- 1. **Print & Walk** Inspect all permanent rooms, doors, restrooms, exits, and elevators.
- 2. **Measure Accurately** Always measure to **lowest Braille line**, not top of sign.
- 3. Check Finish & Contrast Use matte finishes only; ensure high light–dark contrast.
- 4. **Verify Braille** Confirm Grade 2 format with tactile gauge.
- 5. **Fix Before Inspection** Prioritize mounting, Braille, and contrast violations first.

Why Prevention Pays Off

- \$75,000+ DOJ Penalty (per violation, first offense)
- \$10,000–\$50,000 private settlements for signage non-compliance
- Up to 90% cost reduction for proactive ADA audits



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